

MIM Easy — Refund and Cancellation Policy

Effective Date: 28 July 2026

This Refund and Cancellation Policy applies to all services purchased through MIM Easy, including strategy calls and consultation packages. By booking a strategy call or purchasing a consultation package, you agree to the terms set out below.

1. Strategy Calls

- A strategy call is an initial, separately paid session offered before you commit to a full consultation package.
- If you purchase a consultation package after your strategy call, the fee paid for the strategy call will be fully refunded to you.
- If you do not go on to purchase a consultation package, the strategy call fee is non-refundable.

2. Consultation Packages

- Consultation packages are sold as fixed, one-time-fee packages.
- Once a consultation package has started, it is not eligible for cancellation, and no refund will be issued, regardless of the amount of work completed or sessions used.
- "Started" means any point after the package has been confirmed and the first session, deliverable, or advisory activity has taken place.

3. Non-Refundable Circumstances

Refunds will not be issued in the following situations:

- You change your mind after a consultation package has started
- You are unable to attend scheduled sessions or fail to provide information/materials needed to proceed
- Dissatisfaction with an admissions outcome, as MIM Easy does not guarantee admission to any program or institution

4. Exceptions

Refunds outside this policy may be considered solely at MIM Easy's discretion, or where required under applicable Indian consumer protection law.

5. How to Request a Refund

To request a refund for a strategy call under the terms of Section 1, please contact us at the email below, referencing your booking details.

MIM Easy

Email: falguni.mimeasy@gmail.com

6. Changes to This Policy

MIM Easy may update this Refund and Cancellation Policy from time to time. Any changes will be posted on this page with a revised effective date.